Acres Landing Vintage Camper Resort

Enhances Wi-Fi and Security with Touchstone 1

Introduction

Located in Desert Springs, CA, Acres Landing Vintage Camper Resort is a sought-after “glamping” and wellness destination offering chic, refurbished vintage campers and luxe outdoor amenities, including access to the area’s famed ancient mineral waters.

Committed to meeting the expectations of today’s guests, property management recognizes the importance of providing seamless connectivity and security in Touchstone 1 modern oasis. Touchstone 1 made an upgrade to their Wi-Fi and surveillance system a top priority.

CHALLENGE

While Acres Landing is designed to offer a desert escape with modern comforts, unreliable Wi-Fi coverage and inadequate security measures posed a challenge. With the rising demand for reliable connectivity, some guests experienced frustration when trying to stream content, work remotely, or stay in touch with loved ones. Additionally, guest safety has always been a priority for the property, but an enhanced security system was needed in order to truly maximize security.

Property management sought a solution that could guarantee uninterrupted, robust internet across the resort’s expansive outdoor areas as well as inside its campers, while also adding modern surveillance features for improved safety.

Having successfully partnered with Touchstone 1 on a previous project for the Aqua Soleil Hotel, which included installing high-performance Wi-Fi and a surveillance camera system, management turned to Touchstone 1 once again as the natural choice.

PROJECT REQUIREMENTS

Eliminate Wi-Fi network issues resulting in slow performance and dropped connections for guest devices.

Implement a **security solution that enhances guest safety** and ensures peace of mind for both visitors and staff.

Ensure **seamless installation** with minimal disruption to resort operations.

Strengthen your security and Wi-Fi systems with **tailored solutions.**

SOLUTION

Touchstone 1 custom-designed and installed a comprehensive Wi-Fi solution for Acres Landing, which involved strategically placing Ruckus access points in each camper to guarantee fast, consistent coverage throughout the resort.

The upgrade has significantly improved guest satisfaction, as it enables guests to stream, work, and connect with ease throughout the property, whether inside or outside their campers.

Touchstone 1 also installed an advanced security camera system offering real-time surveillance, placing cameras throughout the property to monitor key areas and enhance safety.

ABOUT TOUCHSTONE 1

Since 2003, we've pushed the boundaries of hospitality and multi-dwelling technology , launching industry-firsts like our SmartRoom, TV Casting Solutions, and Fusion Platform. But our story isn't just about innovation — it's about the people behind it, the ones ensuring every upgrade works seamlessly for you and your guests or residents.

Touchstone 1 is large enough to provide top-notch service nationwide, yet not so large that we can't offer customized, personalized solutions and service. It all comes down to our way of doing business: As we innovate, we also elevate — our people and their skills. While elevating your experience. And your users' satisfaction. This way, we all sleep better.

> "Guests come to Acres Landing expecting a relaxing escape with all the comforts of home. **By allowing us to offer seamless connectivity and added safety measures as part of their experience, our partnership with Touchstone 1 has been invaluable.** The installation was fast and easy, and their support team has been fantastic in ensuring everything is running smoothly."
>
> **TRACY WARD,**
> **GENERAL MANAGER AT AQUA SOLEIL HOTEL & ACRES LANDING**

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